



NATURAL MATERIALS by ROCKCOTE®

Care and Maintenance Guide

Rockcote Natural Materials products and finishes are all entirely natural based clay and lime plasters, so giving it the right care is important.

Keeping your Natural Material Finish clean is easy, and with some straightforward maintenance all our Natural Materials finishes can be kept in great condition for many years to come.

General Maintenance:

DO NOT USE any commercially available bleaches, mould treatments, harsh chemicals or solvents, etc. to clean your Natural Materials finish. To remove grime from polished finishes, simply add a small amount of black olive soap to some clean water and apply with a soft sponge. Avoid harsh or aggressive polishing actions as this can strip the final coatings that have been applied to protect your Natural Material finish. All cleaning should be done using a soft cloth or damp cloth to avoid damage and keep your Natural Materials finish looking and performing at their best.

Routine Maintenance:

An occasional light dusting with a soft cloth should be adequate for most walls and feature walls to maintain the finish at its premium aesthetic.

Any Liquid spills should be wiped away immediately with a damp sponge, the longer the spill sits on the surface the more difficult the stain will be to treat and remove.

Polished finishes will require an annual maintenance of resealing of surface i.e. Black Soap or Carnauba Wax.

Natural Materials Finish	Sealer	Cleaning
Clay Plaster Décor		Warm clean water
Earthen Render		Warm clean water
Lime Plaster		Warm clean water
Lime Wash	Lime Wash	Warm clean water
Marrakesh	Black Soap	Warm clean water & re apply Black Soap
Otsumigaki	Carnauba Wax	Warm clean water
Velvetina	Carnauba Wax	Warm clean water
Venetian Plaster	Carnauba Wax	Warm clean water



What to use

- › Black Soap
- › A non-abrasive soft cloth or sponge

Preparing Black Soap solution

To mix the Black Soap solution, add 1 teaspoon (approximately 5 grams) of Black Soap to 1 litre of clean water. Allow Black soap to disperse in the water overnight before use.

Apply using a spray bottle/atomiser. The solution should keep for many months.

What not to use

- › Bleach
- › Mould removers
- › Any other store-bought chemical cleaners
- › Vinegar of any kind including Apple Cider Vinegar
- › Lemon juice or any other citric cleaner
- › Scourers or other harsh applicators
- › High pressure sprays

Excessive rubbing even with a soft cloth should be avoided.

Dealing with unexpected problems

If you have an unexpected problem and your Natural Finish needs retouching, it is important any rectification or repair work is completed by the Artisan who applied the Natural Finish originally. They'll be able to advise the best options and make repairs if necessary.

Cracking:

As Rockcote Natural Material finishes are based on naturally occurring raw materials, some fine hairline cracking should be anticipated as they are a natural feature of the product. However, if other cracking does occur, then please contact your Artisan to inspect and do not attempt to repair yourself.

Mould:

While lime does not harbour the growth of mould, there are several factors that can contribute to mould forming on the surface such as lack of sunlight, poor ventilation, persistent dampness and high humidity which do not allow the lime to naturally kill off potential mould spores. If mould does occur, please contact the Artisan who completed the project. Do not attempt to use commercial bleaches or cleaners.