



# Performance Guarantee

NZ Brick Distributors (NZ Brick Distributors GP Limited) provides a performance warranty for the manufactured parts of the Cemintel Territory system where installed as per the guidelines in Technical Manuals FCNZ 503/March 2019, FCNZ 523/March 2019, FCNZ 543/March 2019.

NZ Brick Distributors Partnership Limited warrants its Cemintel Territory Panels ("Product") to remain free of defects in material and manufacture and that the coating will not blister, peel or flake for a period of 15 years from date of purchase.

In the event of any failure of the product caused by the direct result of a defect in material or manufacture of the product NZ Brick Distributors will at its option replace or repair, supply an equivalent product, or pay for doing one of these.

This warranty does not apply where the product has been used in any manner not in accordance with the manufacturer's instructions, nor the reuse of the Product after its initial installation. This includes installation and maintenance in accordance with the relevant Cemintel Territory Technical Manual, current copies are available by contacting NZ Brick Distributors 0800 274 257. NZ Brick Distributors recommends that only those products, components and systems recommended by it can be used and the project must be designed and constructed in strict compliance with all relevant provisions of the current Building Code of New Zealand, regulations and standards. All products, including coating systems, applied to or used in conjunction with the product must be applied or installed and maintained in accordance with the relevant manufacturers' instructions and good trade practice. NZ Brick Distributors will need to be satisfied that any defect in its Product is attributable to material or manufacture defect (and not another cause) before this warranty applies. To the extent that it is able to do so, NZ Brick Distributors excludes all liability for loss and damage (including consequential loss) in conjunction with the Product. This exclusion does not apply where the Product is sold to a consumer and is a good of a kind ordinarily acquired for personal, domestic or household use or consumption. Without limiting the foregoing, NZ Brick Distributors will not be liable for any claims, damages or defects arising from or in any way attributable to poor workmanship, poor design or detailing, settlement or structural movement and/or movement of materials to which the Product is attached, incorrect design of the structure, high levels of pollution, acts of God including but not limited to earthquake, cyclones, floods or other severe weather conditions or unusual climactic conditions, efflorescence or performance of paint/coatings applied to the Product or normal wear and tear.

Subject to any limitations in the Commerce Act 1986, the Fair Trading Act 1986, the Consumer Guarantees Act 1993 and any other applicable legislation, NZ Brick Distributors excludes all other warranties, guarantees and remedies with regard to the Products including all implied warranties and guarantees.

Notification of a warranty claim must be made within 30 days after the defect would have become reasonably apparent to NZ Brick Distributors prior to any return or attempted repair of the product. Failure to allow NZ Brick Distributors to examine an alleged faulty Product in situ may result in the voiding of this warranty. This warranty is not transferable.

To make a claim under this warranty, you must contact NZ Brick Distributors on 0800 274 257, or write to us at NZ Brick Distributors, PO Box 5291, Papanui, Christchurch 8052. All expense of claiming the warranty will be borne by the person making the claim. NZ Brick Distributors may require documentation supporting the claim to be provided.

**Auckland**  
956 Great South Rd,  
Penrose,  
Auckland 1061

**Tauranga**  
15 Hynds Rd,  
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Tauranga 3112

**Hamilton**  
59 Vickery St,  
Te Rapa,  
Hamilton 3200

**Lower North island**  
61 River Bank Rd,  
Otaki,  
Kapiti Coast 5512

**Christchurch**  
1/99 Sawyer Arms Rd,  
Papanui,  
Christchurch 8052



# Inspection, Repair and Maintenance

The durability of the Cemintel Territory range can be enhanced by periodic inspection and maintenance. Inspections should include examination of the coatings, flashings and seals. Any cracked or damaged finish or seals which would allow water

ingress must be repaired immediately by resealing the affected area, or by removing the panel and replacing sealant. Any damaged flashings, sheets or sealant must be replaced as for new work.

Regularly inspect panel surfaces and follow washdown procedures when required. Small blemishes can be repaired using touch-up paint or other approved paint.

Ensure ventilation and drainage gaps between panels and flashings are clear of any debris. It is recommended storing additional panels in case any panels are damaged in the future. Any small chips can be painted over with touch up paint which both hides the underlying panel colour and seals the panel to prevent moisture ingress.

If a whole panel needs to be replaced, the panels which sit above it will need to be removed one by one from the heading, and then reassembled with joints resealed.

## Wash Down

When cleaning panels, use no more than 700psi (50kg/cm<sup>2</sup>) of water pressure at 3 to 3.5m distance from the face. Water pressure should be applied downward to avoid forcing water into tongue and groove joints.

Use neutral detergent with a soft brush when removing dirty spots from a panel. When diluting the neutral detergent, follow the manufacturer's instructions, and use the weakest solution possible.

## Graffiti Protection

For walls requiring anti-graffiti protection, Cemintel NZ recommends the application of WattyI® Poly U-400 Anti-Graffiti Clear. Please refer to WattyI® for coating instructions and the warranty conditions of this product.

## Recoating

If recoating in an alternative colour is desired, Cemintel NZ recommends the use of 1 coat of WattyI® Aquaprep Primer Sealer Undercoat and 2 coats of WattyI® Solagard®.

Prior to any recoating, panels should be washed down, as per the maintenance instructions, and the coating should be applied as per WattyI® instructions.

Cemintel NZ recommends that only Territory Savanna is suitable for recoating with an alternative colour.

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