

# steel window design.



## Care and maintenance of your steel windows and doors

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Thank you for choosing Steel Window Design.

To keep your steel windows and doors looking their best and working effectively, we recommend following some simple steps.

### Cleaning Powder-Coated Surfaces

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- To ensure the decorative and protective properties of your powder-coated windows and doors are maintained, regular cleaning is recommended.
- If you live in a coastal or industrial area, or you're close to other pollutants such as roads, additional cleaning may be required.
- The best method of care is by regular washing of the coated surface using a solution of warm water and a mild detergent (such as Morning Fresh), washed with a soft cloth or sponge. Then rinsed thoroughly with water to remove detergent residue.
- Under no circumstances should abrasive cleaners that contain ketones, ethers, alcohols, or harsh materials such as steel wool be used to clean powder-coated surfaces. These will create discolouration and remove the natural sheen of the powder-coat.





## Cleaning Glass



- To achieve a streak free clean, we recommend using a domestic glass cleaner, available from most supermarkets. Alternatively, hot water with a mild detergent also works well.
- Once the glass cleaner has been sprayed on, wipe the glass with a lint free/microfibre cloth or newspaper. We do not recommend paper towel as it can leave a lint residue.
- If using hot water and mild detergent, you will need to use a clean cotton cloth to dry and shine the glass. It's best to do this as soon as possible to avoid streaks. A chamois or a clean microfibre cloth can then be used to buff the surface. It is also important to keep areas with silicone free from debris and dirt so they remain impermeable to water.

## Cleaning Handles and Hardware



- A mixture of water and mild detergent should be used to clean any hardware and then rinsed with water. Brass will also benefit from this cleaning method, followed by a buff with a clean, lint-free cloth.
- Regular maintenance will ensure all handles and hardware are free from build-up that may cause rust.
- Some hinges and handles may over time require oil to ensure they remain lubricated and easy to use. This should be done with care, and it is important that any residue is quickly cleaned off and not left to dry on the product surface.

Remember, our service doesn't end with the installation of your steel windows and doors. We are always here to assist with any maintenance or care questions you have, so please don't hesitate to give us a call. Thank you again for choosing Steel Window Design.

